## RESIDENTIAL HEATING, COOLING AND WATER HEATING PROGRAM CERTIFICATE OF COMPLETION



CUSTOMER INFORMATION				
First Name: Last Name:	Consumers Energy Account Number:			
Street Address:	City:		State:	ZIP:
Home Phone:	Contractor Name:			
FURNACE, BOILER OR GEOTHERMAL SYSTEM*	THERMOSTAT <sup>†</sup>			
Model:	Model:		Manufacturer:	
Serial Number:	Full Setback Settings Programmed:  Yes  Installer Initials:			
CONDENSER (AIR CONDITIONING OR AIR-TO-AIR	WINTER	PROGRAMMABLE THERMOSTAT SETTINGS		
HEAT PUMP)*	Period	Time of Sett	ing	Setting °F
Model:	Awake			
	Leave			
Serial Number:	Arrive			
	Sleep			
INDOOR COIL (AIR CONDITIONING OR AIR-TO-AIR	SUMMER PROGRAMMABLE THERMOSTAT SETTINGS			
HEAT PUMP)*	Period	Time of Setting Setting °F		Setting °F
Model:	Awake			
	Leave			
Serial Number:	Arrive			
	Sleep			
*Box bar code sticker or picture may be attached in lieu of written information.				
I certify that (check all that apply):				
All of the measures listed on this form have been completed in accordance with the application request for rebate payment.				
I have been educated by my installation contractor on the proper programming and use of my newly installed thermostat, and I feel comfortable that I am able to maximize the efficiency offered by this device. I also have been provided a copy of Tips for Using Your New Programmable Thermostat.				
☐ I have reviewed each of the improvements and the work is to my satisfaction.				
☐ I have read the attached terms and conditions.				
I understand that the selection of the contractor and the acceptance of the materials used and the work performed is my responsibility, and that Consumers Energy and its directors, officers, employees and agents do not guarantee the performance, quality or workmanship of the property improvements.				
Notice to Customer: You must sign and give this certificate to the contractor when the work is final and completed to your satisfaction as a condition of payment of your rebate.				
Print Name:				
Signature:			Date:	

Notice to Contractor: Any contractor who knowingly submits false information may be subject to removal from the Consumers Energy participating contractor eligibility. Incomplete and inaccurate forms may result in delay or denial of payment under this program.

CONSUMERS ENERGY COPY (White) CUSTOMER COPY (Yellow)

## RESIDENTIAL HEATING, COOLING AND WATER HEATING PROGRAM TERMS AND CONDITIONS



These terms and conditions are only valid for installation or service completed on or after January 1, 2017. \*Only participating Trade Allies may submit incentive applications for rebate consideration.

## TERMS AND CONDITIONS

**APPLICATION:** The application and any required additional documentation, including the invoice and equipment tune-up reports, must be filled out completely, truthfully and accurately, and must be submitted electronically by the contractor. Customers are advised to get from their contractor and retain a copy of the application and any accompanying documentation submitted to Consumers Energy under this program. Consumers Energy will not be responsible for lost documentation pertaining to an application request. This program covers products purchased and installed on or after January 1, 2017, and/or tune-ups performed on or after January 1, 2017. Air conditioner tune-ups must be performed in the season equipment is in use, May 1 through September 30, to qualify for rebates. Please check our website for updates. Details of this program, including incentive levels, are subject to change or cancellation without prior notice. The application, with required documentation, must be received within 30 days of the installation's completion or service performed. Only one rebate is available for each qualifying heating and cooling unit purchased. Rebates are limited to one qualified tune-up per furnace every three years, and one rebate every five years for boilers and air conditioning systems. Funds for incentives are limited and available on a first-come, first-served basis. Incentive amounts are valid through December 31, 2017, but can change without notice. Please call 866-234-0445 or visit ConsumersEnergy.com/myhome for the most up-to-date details.

**ELIGIBILITY:** This offer is valid for Consumers Energy residential customers applying through the Consumers Energy Residential Heating, Cooling and Water Heating Program only. In order to qualify for a rebate, all equipment must be installed by a participating Trade Ally listed on the Consumers Energy website. The application must be submitted by a participating Trade Ally via the online application located at ConsumersHVAC.com. Customers must receive electric power and/or natural gas distribution services from Consumers Energy. This offer is not valid for new construction homes or commercial properties. Equipment must be installed in the Consumers Energy service territory. Participating Trade Allies and eligible systems are listed at ConsumersEnergy.com/myhome.

**APPROVAL, VERIFICATION AND INSPECTION:** Prior to any payment of incentives, Consumers Energy reserves the right to verify sales transactions. Customer's contractor will verify that the installed energy-saving measures meet all applicable building codes; zoning laws; local, state and federal requirements; and other relevant requirements. Contractor is responsible for any applicable permits as required by aforementioned code/law. Outdoor temperatures may affect this verification process. Customer's home may also be selected for a quality control post-installation inspection by Consumers Energy. No warranty is implied by this inspection.

**REQUIRED DOCUMENTATION:** A contractor's invoice itemizing the purchased equipment or tune-up service performed must accompany each Consumers Energy Residential Heating, Cooling and Water Heating Application Form. The application must indicate the equipment type, make, model, serial numbers (coil and condenser model/serial numbers listed separately) and date of purchase or service performed. Applications for tune-up services must include the furnace, boiler and/or central air conditioner report, along with the contractor's invoice.

**PAYMENT:** Please allow up to eight weeks for processing. Payment processing may take longer if required documentation or information on the application or on the contractor's invoice is missing. Please call 866-234-0445 if you have any questions about your incentive.

**TAX LIABILITY:** Consumers Energy will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of incentives. Please contact your tax adviser for more Information.

**NO ENDORSEMENT:** Consumers Energy does not endorse any particular manufacturer, product, system design, claim or contractor in promoting this program.

**INFORMATION RELEASE:** Customer agrees that Consumers Energy may include customer's name, address, Consumers Energy account number, Consumers Energy services and resulting energy savings ("Information") in a database hosted by a contractor of Consumers Energy, and such information may be included in reports or other documentation submitted to Consumers Energy and/or the Michigan Public Service Commission ("Reports"). Consumers Energy will treat such information as confidential and the information in the Reports shall only be in the aggregate.

LIMITATION OF LIABILITY: CONSUMERS ENERGY'S LIABILITY IS LIMITED TO PAYING THE INCENTIVE SPECIFIED. IN NO EVENT WILL CONSUMERS ENERGY BE LIABLE WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY OR OTHERWISE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM PARTICIPATION IN THIS PROGRAM. CONSUMERS ENERGY RESERVES THE RIGHT TO NOT PAY THIS INCENTIVE IF THE APPLICATION FORM AND ALL REQUIRED ADDITIONAL INFORMATION ARE NOT COMPLETE AND ACCURATE.

WARRANTIES: CONSUMERS ENERGY DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY. CONSUMERS ENERGY MAKES NO WARRANTIES OR REPRESENTATIONS OF ANY KIND, WHETHER STATUTORY, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATIONS, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING THE CENTRAL AIR CONDITIONING, FURNACE OR BOILER EQUIPMENT PROVIDED BY A MANUFACTURER OR VENDOR. CONTACT YOUR CONTRACTOR FOR DETAILS REGARDING EQUIPMENT PERFORMANCE AND WARRANTIES.

**PROPERTY RIGHTS:** Customer represents that he/she has the right to complete and/or install the energy-saving measures on the property on which those measures are completed and/or installed, and that any necessary landlord's consent has been obtained.

**CUSTOMER'S CERTIFICATION:** Customer certifies that he or she has purchased and installed the equipment listed on the application at the defined location. Customer agrees that all information is true and that he or she has conformed to all program and equipment requirements listed.