



CONSUMERS ENERGY HEATING, COOLING AND WATER HEATING PROGRAMMABLE THERMOSTATS BENEFITS

Programmable thermostats are one of the key elements of optimizing the energy efficiency of a new furnace or air conditioner.

The programming of your customer's thermostat ensures their new system will operate at maximum efficiency. Also, installing the thermostat and programming it with the maximum setbacks ensures the homeowner will realize the optimum savings on their energy bills. This extra step demonstrates customer service as well and shows you truly care about the installation of their new system.

Consumers Energy's HVAC program is now providing a programmable thermostat start-up package allowing you to walk your customer through the settings of their thermostat, as well as provide notes for their own records of the different setback options programmed into their thermostat.

In this package are two tools to utilize when assembling your customer's thermostat:

- The first is the [Certificate of Completion](#), which is a two-part document to record the thermostat settings as you walk the homeowner through the programming of their thermostat.
- The second is a [Programmable Thermostat Leave behind](#) document to remind homeowners of the optimum setback settings that will maximize energy savings of their new system.

By filling out the Certificate of Completion and submitting it with your application, you will automatically **exempt** the application from our random field verification process. This will save the homeowner additional time, as they will not have to schedule a follow up visit from a field inspector.

Remember, for every \$1 spent on energy efficiency programs, customers will save \$4 in avoided energy costs. Over the next three years, energy efficiency programs will save Michigan utility customers \$1.2 billion. It's true; the cheapest energy is the energy you don't use! Your account manager will be reviewing this process with you to ensure you have all of the necessary tools to use this start-up package.

Thank you for your continued support of the Consumers Energy HVAC program! Please contact the Account Advocate Team for extra support.



Account Advocate Support Team
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ConsumersEnergy.com/myhome

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