



CONSUMERS ENERGY AND DTE ENERGY FREE COMBUSTION EFFICIENCY TUNE-UP SEMINARS

In support of the Residential Heating, Cooling and Water Heating (HVAC) program's heating comprehensive tune-up offerings, Consumers Energy is co-hosting a series of upcoming training seminars with DTE Energy. Field service technicians, service managers and administrative staff are invited to participate in a free seminar covering:

- Comprehensive tune-up requirements
- Metrics and standards
- Safety concerns
- Marketing comprehensive tune-ups to your customers
- Submission requirements

The combustion efficiency training qualifies for North American Technician Excellence (NATE) and Building Performance Institute (BPI) CEUs. Please remember to bring your current NATE or BPI ID number to qualify for CEU credit.

Attend a training near you!

Tuesday, Sept. 18

Grand Rapids: 8-11 a.m.

Carrier Great Lakes
4245 Clay Avenue SW
Grand Rapids, MI 49548

Lansing: 1:30-4:30 p.m.

Behler Young
3100 West Main Street
Lansing, MI 48917

Wednesday, Sept. 19

Burton: 8-11 a.m.

R.A. Townsend
4187 Somers Drive
Burton, MI 48529

Howell: 1:30-4:30 p.m.

Williams Distributing
840 Motor Drive, Suite N
Howell, MI 48443

Thursday, Sept. 20

Troy: 8-11 a.m.
Young Supply
2237 Elliott Drive
Troy, MI 48083

Livonia: 1:30-4:30 p.m.
Carr
35301 Schoolcraft Road
Livonia, MI 48150

Why should I attend?

- Gain important knowledge and expand your business and meet customer expectations
- Receive brand new materials to better market tune-ups to customers
- In addition, there will be **two \$50 gift cards raffled off at each of the trainings! You must be in attendance to win.**

If you're unable to attend one of the seminar times above, register to participate in one of our new webinar sessions on **Sept. 12 or 26 at 5-7 p.m.**

BONUS INFORMATION

Our updated Power Rebate application tool allows you to complete tune-ups and installations in the field and submit your application with less administrative paperwork, saving you time and getting rebates to your customers faster! A 15-minute presentation will be included during this training on how to use this powerful tool.

RSVP by email to consumershvac@icf.com or call 877-404-7937. If you have any questions, please contact our Account Advocate Team.

Account Advocate Support Team
877-404-7937
consumershvac@icf.com

ConsumersEnergy.com/myhome

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